



DEPARTMENT OF CORRECTIONS  
STATE OF NEW HAMPSHIRE  
P. O. BOX 1806  
CONCORD, NH 03302-1806

**INTRA-DEPARTMENT MEMORANDUM**  
*Office of the Commissioner*

**FROM:** Helen E. Hanks  
Commissioner

**DATE:** May 14, 2020

**SUBJECT:** Visitation and Volunteer Services

**TO:** All Staff and Residents

**OFFICE:** Commissioner's Office  
Phone: 271-5603

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As a result of the continued Stay at Home 2.0 Order regarding COVID-19 in the State, the New Hampshire Department of Corrections will be extending the suspension of visitation and volunteer services in all NHDOC facilities through Friday, May 29, 2020 until further notice. This includes in-person attorney visits. The Department of Corrections will continue accommodations for electronic attorney/client activity. Tours and events are also postponed through May 29, 2020.

The Department will re-evaluate access to our facilities no later than May 29, 2020 based on the current facts regarding COVID-19 and reissue an updated memorandum for further guidance at that time.

The Department understands the importance of visitation, volunteer programming, interns and attorney/client activity and will be assessing and monitoring the situation on a daily basis. We will lift these restrictions when it is safe to do so. Attorneys with urgent needs should continue to contact the Warden or designee for the facility housing their client. As video visitation piloting has begun, we will continue to evaluate it with the goal of expanding it availability balanced by our staffing resources.

Respectfully,

  
Helen E. Hanks  
Commissioner